<u>Amendments to the Claims</u>

1   Claim 1 (currently amended): A method of using geospatial operations <u>of a geospatially-enabled</u>

2   <u>database system</u> to analyze a service level management system ("SLMS"), comprising steps of:

3   collecting a plurality of measurements pertaining to the SLMS;

4   <u>programmatically</u> constructing geospatial objects from the collected measurements; and

5   using the constructed objects as input to geospatial operations <u>provided by the</u>

6   <u>geospatially-enabled database system</u>.

1   Claim 2 (canceled)

1   Claim 3 (original): The method according to Claim 1, wherein the constructed objects include 2-

2   dimensional planes.

1   Claim 4 (original): The method according to Claim 1, wherein the constructed objects include 3-

2   dimensional cubes.

1   Claim 5 (currently amended): A method of using ~~spatially-enabled~~ <u>geospatial</u> operations <u>of a</u>

2   <u>geospatially-enabled system</u> to evaluate 3-dimensional objects, comprising steps of:

3   collecting a plurality of measurements;

4   building a plurality of 2-dimensional planes by associating selected ones of the

5   measurements;

6   building one or more 3-dimensional cubes from a plurality of the 2-dimensional planes;

7   and

8   evaluating ~~enabling evaluation of~~ at least one of the one or more 3-dimensional cubes

9   using the geospatial operations of ~~a spatially-enabled~~ the geospatially-enabled system.

1   Claim 6 (original): The method according to Claim 5, wherein the measurements pertain to

2   business processes.

1   Claim 7 (currently amended): The method according to Claim 5, wherein the measurements are

2   stored in the ~~spatially-enabled~~ geospatially-enabled system.

1   Claim 8 (currently amended): The method according to Claim 5, wherein the 2-dimensional

2   planes are stored in the ~~spatially-enabled~~ geospatially-enabled system.

1   Claim 9 (original): The method according to Claim 6, wherein the measurements measure

2   interactions among business partners.

1   Claim 10 (original): The method according to Claim 5, wherein the measurements are collected

2   by a plurality of probes.

1   Claim 11 (currently amended): The method according to Claim 5, further comprising the step of

2   drilling down from an evaluated cube to evaluate at least one ~~or more~~ of the planes from which it

3   was built.

1   Claim 12 (currently amended): The method according to Claim 5, further comprising the step of

2   evaluating at least one of the 2-dimensional planes using the geospatial operations of the ~~spatially-~~

3   ~~enabled~~ geospatially-enabled system.

1   Claim 13 (currently amended): The method according to Claim 12, further comprising the step of

2   drilling down from an evaluated plane to evaluate at least one ~~or more~~ of the measurements from

3   which it was built.

1   Claim 14 (original): The method according to Claim 5, wherein each cube represents

2   measurements for a plurality of service offerings in a service level management system.

1   Claim 15 (original): The method according to Claim 5, wherein each plane represents

2   measurements for a plurality of collaborations among entities in a service level management

3   system

1   Claim 16 (original): The method according to Claim 5, wherein each measurement represents a

2   key process indicator used to measure service in a service level management system.

1   Claim 17 (original): The method according to Claim 5, wherein the measurements are directed to

2   evaluating conformance to service level agreements in a service level management system.

1   Claim 18 (currently amended): A system for using geospatial operations to analyze a service level

2   management system ("SLMS"), comprising:

3   a geospatially-enabled database system, operable on at least one computer;

4   means for collecting a plurality of measurements pertaining to the SLMS;

5   means for constructing geospatial objects from the collected measurements; and

6   means for using the constructed objects as input to geospatial operations, wherein the

7   geospatial operations are provided by the geospatially-enabled a spatially-enabled database system

8   and the constructed objects include comprise 2-dimensional planes and at least one 3-dimensional

9   [[cubes]] cube.

1   Claim 19 (currently amended): A computer program product for using spatially-enabled

2   geospatial operations to evaluate 3-dimensional objects, the computer program product embodied

3   on one or more computer-readable computer-usable storage media and comprising:

4   computer-usable computer-readable program code [[means]] for obtaining a plurality of

5   measurements;

6   computer-usable computer-readable program code [[means]] for building a plurality of 2-

7   dimensional planes by associating selected ones of the measurements;

8   computer-usable computer-readable program code [[means]] for building at least one or

9   more 3-dimensional [[cubes]] cube from a plurality of the 2-dimensional planes; and

10   computer-usable computer-readable program code [[means]] for enabling evaluation of

11   evaluating at least one of the one or more 3-dimensional cubes using geospatial operations of a

12   geospatially-enabled spatially-enabled system.

1   Claim 20 (new): The system according to Claim 18, wherein:

2   the measurements pertain to a plurality of service offerings in the SLMS;

3   each 3-dimensional cube represents service offering failures, for at least two of the service

4   offerings, over a time interval;

5   selected ones of the 2-dimensional planes represent service offering failures for each of the

6   at least two service offerings, each of the selected planes representing a particular point in time

7   during the time interval; and

8   the means for using the constructed objects as input to geospatial operations further

9   comprises means for using the geospatial operations to analyze at least one of the service offering

10   failures.

1   Claim 21 (new): The computer program product according to Claim 19, wherein:

2   the measurements pertain to a plurality of service offerings;

3   each 3-dimensional cube represents service offering failures, for at least two of the service

4   offerings, over a time interval;

5   selected ones of the 2-dimensional planes represent service offering failures for each of the

6   at least two service offerings, each of the selected planes representing a particular point in time

7   during the time interval; and

8   the computer-usable program code for evaluating further comprises computer-usable

9   program code for comparing a selected 3-dimensional cube representing service offering failures

10   for selected ones of the service offerings to a reference cube representing allowable service

11   offering failures for the selected ones of the service offerings.